



ets express, llc

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## commitment to product safety and compliance

To Whom It May Concern,

ETS Express is firmly committed to providing our clients and their customers with the safest drinkware products in the promotional products industry. All products must meet our highest safety standards for quality, safety, and regulatory compliance before we will sell it to our customers. This commitment is intended to ensure that our clients have complete confidence in our products and to make it easy to confirm or verify our products are safe and compliant.

### **Our Approach to Product Safety and Compliance:**

- ETS has set-up a very stringent product safety program where every aspect of our product development and manufacturing processes has been reviewed and improved.
- ETS sources its products from manufacturers and suppliers in the USA and Asia that are carefully vetted by our owners and operations personnel to ensure that they meet and exceed our standards for social responsibility, regulatory compliance, product safety, product quality, and environmental stewardship.
- Factories receive a Factory Score at the end of the year based on numerous grading criteria established by our senior management team. Factories that meet/exceed our expectations are rewarded with a stronger partnership, while factories with unsatisfactory scores will either be eliminated or faced with stronger oversight.
- Each item is carefully reviewed during the design phase to eliminate hazards and risks before the item is made.
- ETS items are tested by a third-party CPSIA-accredited laboratory and tested to exceed the basic requirements established for drinkware by U.S. and Canadian federal and state/provincial laws and regulations. None of our items contain BPA.
- ETS Products are thoroughly inspected using an inspection checklist by a third-party company for adherence to our high standards for quality, performance, and aesthetic appeal prior to leaving the factory. Once the products reach our warehouse in California, they are once again inspected by our in-house staff to confirm the inspection results.
- ETS has available upon request copies of test reports on all drinkware products available, other than glass items which are Generally Regarded as Safe (GRAS) by the FDA, and all the decorating inks we use on all our products.

sincerely,

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